

## Robert Chu Jr.

### Experience:

#### Information Technology Manager (per new ownership's organization titles)

##### Fontainebleau Resorts LLC – Miami Beach, FL - 05/05 – 08/07

- Continued all previous responsibilities and duties of Director of Information Technology with Hilton
- Identified strategic I.T. opportunities and presented financial and competitive advantage analysis to the C.I.O.
- Identified and analyzed vendors for needed I.T. supplies and services
- Planned and oversaw the following projects:
  - Strategic business analysis, planning and deployment for in-room and guest I.T. services and amenities
  - I.T. Sarbanes Oxley compliance
  - Migration of all Hilton proprietary systems and I.T. operations to Fontainebleau Resorts LLC
  - I.T. systems & infrastructure planning for the decommissioning and opening of 3 buildings (1162 rooms)

#### Director of Information Technology (Promotion from Assistant Information Technology Manager)

##### Fontainebleau Hilton Resort & Towers – Miami Beach, FL - 10/04 – 05/05

- Analyzed I.T. business solutions and budgeted all I.T. projects
- Forecasted revenue growth from proposed I.T. projects
- Developed and implemented cross functional I.T. procedures and processes across all departments to streamline operations and demand management.
- Monitored and enforced I.T. security policies
- Coordinated cross departmental activities during I.T. projects requiring interdepartmental participation.
- Planned & oversaw all I.T. projects and operations:
  - Design and Implementation of high speed wireless internet throughout the 1338 room resort
  - I.T. infrastructure configuration and implementation for new construction projects

#### Assistant Information Technology Manager

##### Fontainebleau Hilton Resort & Towers – Miami Beach, FL - 03/03 – 10/04

- Directed technicians for projects and day-to-day operations
- Performed audits to verify network security and advised on system security policies
- Aided the planning and implementation of the Property Management System and Network conversion
  - Oversaw the simultaneous training of 150 employees for the Hilton Property Management System

#### Project Management Intern

##### Systemax Inc – TigerDirect.com – Miami, FL – 06/10 – 08/10

- Oversaw the planning and deployment of I.T. infrastructure to store locations in multiple states
- Performed logistics planning for projects including; opening retail locations, call centers and offices

#### Adjunct Professor

##### Suzhou University of Science and Technology – Suzhou, China - 09/07 – 06/08

- Prepared and led lectures and discussions to help students develop critical thinking skills
- Prepared students for entering positions within Multinational Companies

#### Software Project Management Consultant

##### Dextrys Software – Suzhou, China - 05/08 – 09/08

- Coordinated software specifications from U.S. clients with Chinese software developers
- Oversaw and audited software development throughout the Software Development Life Cycle

#### Associate Network Administrator

##### Purdue University – Krannert School of Management – West Lafayette, IN - 09/00 – 12/02

- Researched and advised on secure network strategies
- Prepared system images, scripts and processes for a school-wide Windows 2000 rollout
- Managed active directory accounts & backup services
- Configured Cisco routers, switches and access points

#### Mobile Y2K Information Technology Specialist (Contract)

##### General Electric Capital – Fort Wayne, IN - 05/99 – 07/99

- Performed software/hardware upgrades to Y2K compliance at office locations in 12 states
- Deployed servers at remote office locations

#### Information Technology Associate (Internship)

##### Raytheon Systems Company – Fort Wayne, IN - 01/98 – 06/98

- Audited hardware and software for Y2K compliance
- Developed and maintained written I.T. procedures and processes

### EDUCATION:

M.B.A., 2010

Barry University, Miami Shores, FL

Scholarship recipient, GPA 3.8

Bachelor of Science, 2002

Major: Telecom and Networking

Purdue University, West Lafayette, IN

Oxford University

Summer 2000

Oxford, England EW1

### AWARDS:

Financial Management Association (FMA) National Honor Society, 2010

Hospitality Financial and Technology Professionals – Board of Directors, 2004-2006